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## Kelderman Manufacturing Product Warranties, Disclaimers, and Warnings.

Kelderman Manufacturing, Kelderman Air Suspension (Warrantor), offers a product warranty to the original retail purchaser, with which whom owns vehicle on which the unit was installed, and with Commercial wholesale purchasers. Please see below for warranty terms.

It is the **Installer** and **Sellers** responsibility to review these warranties, warnings, and disclaimers with the consumer prior to installation.

### Retail Customers:

3-year limited warranty from original invoice date for defects in materials and workmanship related to fabricated parts, i.e., upper or lower bag mounts or pan hard bar.

1-year limited warranty from original invoice date for defects on purchased parts, i.e., compressors, air bags, or a part that comes from an outside supplier.

Some products may come with their own warranties supplied by their manufacturer. If so, that warranty is passed onto you as the consumer. Please keep your original invoice as it will be needed for that warranty.

Warrantor reserves the right to request any product to be returned for further review/inspection before approving claims. In the case of a requested return, Warrantor shall provide shipping instructions.

### Commercial Customers:

3-year/100,000-mile limited warranty from the date the unit was put into service for defects in materials and workmanship related to fabricated parts, i.e., upper or lower bag mounts or pan hard bar.

1-year/50,000-mile limited warranty from the date the unit was put into service for defects on purchased parts, i.e., compressors, air bags, or a part that comes from an outside supplier.

Labor will also be covered for commercial customers only. Labor is only a coverable expense, as long as part is covered under warranty program. Labor Rate is payable for \$75/hr, and an invoice must be supplied in order to be paid.

Warrantor must be contacted for warranty authorization before any diagnostic work or repairs are performed. At that time, Warrantor will provide diagnostic assistance and authorization for the repairs if warrantable. Any unauthorized diagnostic work performed before contacting Warrantor will not be covered under the warranty program, if deemed unreasonable. Defective parts must be returned to Kelderman Manufacturing as per warranty program, unless otherwise stated.





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### **Warranty Terminations**

The following actions or events will result in the automatic termination of this warranty and relieve Kelderman Manufacturing from any and all obligations under this warranty:

- Attempting to repair or alter the product in any way after purchase.
- Misuse or neglect of the product including accidents, improper installation, or application.
- Failure to operate or abuse vehicle in anyway, as determined by Warrantor.
- Vehicle being operated outside the recommended ride height as predetermined by Kelderman Manufacturing and set forth clearly by installation instructions.
- Vehicle has combination and/or substitution of other suspension systems in lieu of Kelderman products.

### **Warranty Does Not Cover**

The following are items Warrantor will not cover in case of warrantable part.

- Finish of part, i.e., powder coat, paint, or plating.
- Warrantor is not obligated to cover any “down time” for vehicles to due warranty parts and/or availability of warranty parts.
- Damages to vehicle related/non-related to the installed Kelderman Air Suspension.
- Excessive freight charges, i.e., Next Day Air. As seen to be determined by Warrantor.

### **Warning**

Kelderman Air Suspension Systems are designed to be installed, and run at the recommend ride heights provided by Kelderman Manufacturing. Failure to do so may cause premature wear and inhibit the suspension system from operating as designed. This may cause a vehicular accident leading to severe injury or death.

### **Disclaimer**

Kelderman Manufacturing reserves the right to supersede, discontinue, re-design parts and/or applications and finishes of powder coat or paint as deemed necessary without written notice.

- Kelderman Manufacturing tries to ensure that suspension parts you receive fit the vehicle they were designed for, however due to unknown vehicle manufacturer’s production changes and/or inconsistencies, We cannot be responsible for 100% fitment.
- All products not specifically called out can be referenced by call the warranty line listed at the bottom of the page.

